

Leornado Hotels (formerly Jurys Inn)

Background

Leornado Hotels (formerly Jurys Inn) has been working with Learning Pool since 2012. In that time, their Grow Online learning portal has become the go-to place for all things learning for their employees who work across 36 locations, in a 24/7 business.



36

Locations



24/7

Business

Solution

New employees are introduced to Grow Online before they start their new role through the BELONG induction. This gives them an awareness of Leornado Hotel's culture, values and what their job entails. The platform then offers employees all the statutory learning and other skills needed to carry out their roles.

Implementing the Learning Pool Platform has resulted in some great outcomes for Leonardo Hotels.

Highlights include:



The Belong induction programs have saved Jurys Inn one day of face-to-face classroom training per employee.



Grow Online has significantly reduced the turnover of new employees, the hardest group of employees for any hotel chain to retain.



By improving staff retention, Leonardo Hotels has reduced recruitment expenditure and streamlined training costs.



Grow online has worked to enhance company culture, build strong teams and improve service delivery.



The Grow online portal is award-winning, with Leonardo Hotels being made a finalist in the prestigious industry Catey awards, a bronze award winner in the Training Journal's TJ Awards and winner of a silver for 'Best LMS Implementation' in the E-Learning Age Awards.

